

# Hotellobi

## Superfly Support & Maintenance for Hotels.

Our maintenance team manage your website with daily requests via our ticketing system. Painless updates without having the costs and HR headaches of in-house personnel, for one, all-inclusive monthly fee.

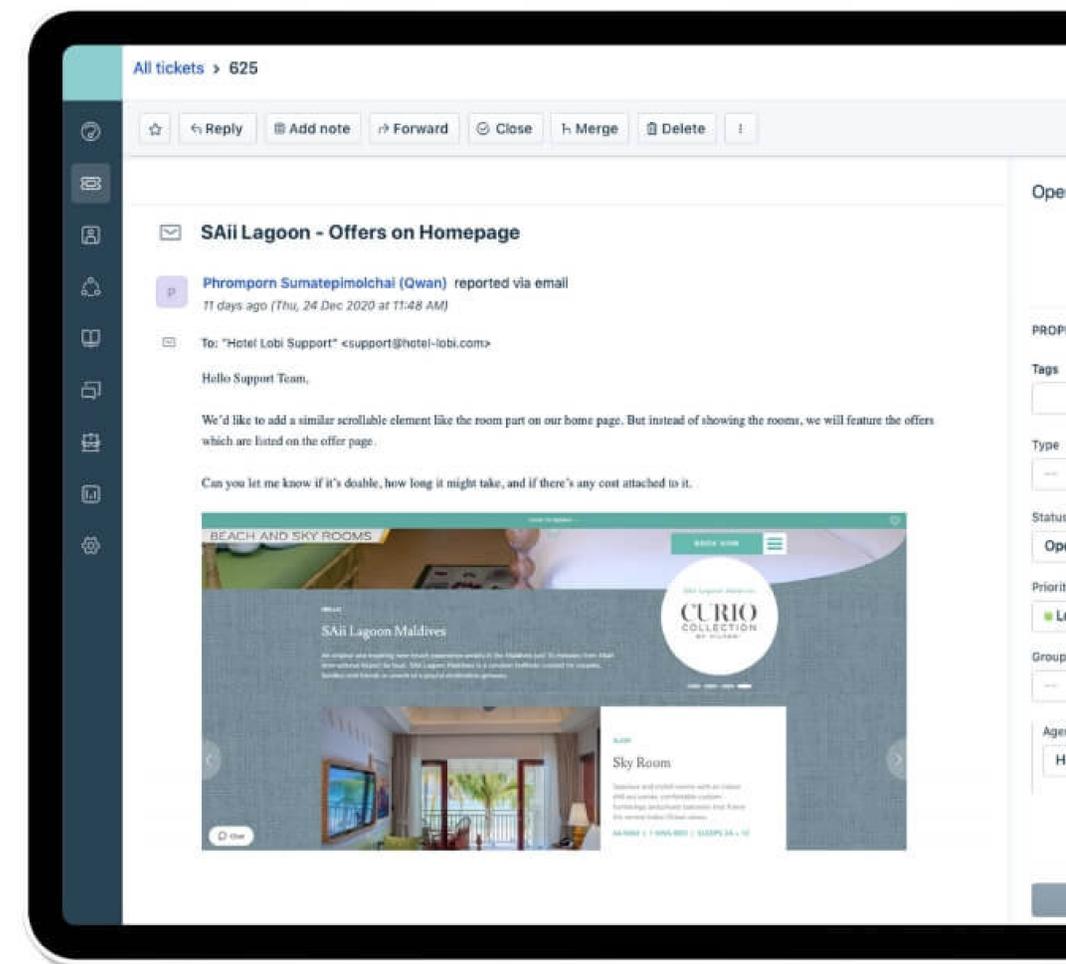


# Daily maintenance and support that makes your toes tingle

Our hotel maintenance support ticket system allows your marketing team to work efficiently without delay on promotions, marketing and sales activity, keeping your direct sales platform firing with superpowered effective performance that continues to drive sales and occupancy day-to-day.

## freshdesk

- ✓ Reduce In-house Costs
- ✓ Consolidate Vendors
- ✓ Full Digital Service
- ✓ Account Manager
- ✓ Digital Partner Resource
- ✓ Experienced Insights



# Reduce pain-points & cost of your daily maintenance

Our modern, fast-thinking & versatile hospitality partners rely on our maintenance service for seamless management.

Seasonal & Promotion Updates

Technical Support & Maintenance

Content & Page Updates

New Features & Best Practice

Our dedicated maintenance team take ownership of the daily updates, management, industry trends and any issues your website may have.



# Maintenace Packages

Monthly packages to suit your requirements large or small.

|                               | Independent Hotel  | Small Groups    | Medium Groups   | Large Groups      |
|-------------------------------|--|-----------------|-----------------|-------------------|
|                               | <i>*Per 1 website featuring one or more properties on that website</i> |                 |                 |                   |
| No. Hotels                    | 1  | 2 - 5           | 6 - 10          | 10 +              |
| No. Hours Per Month           | 10   | 40              | 100             | Custom            |
| Price per Hour                | 32 USD   | 25 USD          | 16 USD          | Custom            |
| <b>Monthly Management Fee</b> | <b>320 USD</b>   | <b>1000 USD</b> | <b>1600 USD</b> | <b>Contact Us</b> |

*\*Our website maintenace packages require your websites to be hosted with us, not externally. See 'Next-level website hosting for hotels'.*

- Updating WordPress core, plugins, and themes.
- Creating and storing backups.
- Monitoring security.
- Optimizing performance.
- Fixing broken links.
- Adding / updating content.
- Ongoing SEO (If contracted).
- Website recovery from back-ups.
- Updates to text and images.
- Promotional and seasonal updates.
- Maintenace ticketing system access.
- Account manager.
- Resource access.
- Remove malware, spam & malicious code.
- Consultation & guidance from our hospitality professionals
- Performance monitoring.
- Cross browser and device updates and configuration.
- 24 Hour support ticketing system.
- Emergency response for technical issues.
- Technical assistance and advice on request.
- Monthly meetings on request.

# Join our 120+ Agency Partner Program

As a Hotel Lobi Digital Partner, you will be consolidating your digital services to one vendor, reducing monthly overheads and management time. Your dedicated account manager will be your access point to all our in-house team, covering every aspect of your hotels direct sales performance.

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**Same-day Turnaround on most tasks**

**Flexible Subscriptions**

OUR PARTNERS

# Our Digital Partners

From independent hotels to big brand properties, our powerful digital platform will super-power your hotel's online performance

**Dusit**  
INTERNATIONAL

**CROSSROADS**  
MALDIVES

**S** HOTELS & RESORTS

**SAii** Maldives  
LAGOON

**K O Y A O**  
ISLAND RESORT

**MINOR**  
HOTELS

**Burasari**  
HOTELS & RESORTS

**LANGHAM**  
HOSPITALITY GROUP

**SHANGHAI**  
MANSION BANGKOK

**Splash**<sup>™</sup>

**THE ATHENEE HOTEL**  
BANGKOK

**SANTIBURI**  
KOH SAMUI

**Mali Resorts**  
THAILAND

**The SALIL**  
HOTEL

**BAAN**  
DUSIT THANI

**KINGSTON**  
HOTELS GROUP

**pullman**  
HOTELS AND RESORTS

**INTERCONTINENTAL**  
HOTELS & RESORTS

**SHERATON**

**VELA**<sup>360</sup>

**‘Hotel Lobi team are very professional. Always responsive and supportive to our requests/ inquiries’.**

Lalita Somboonsuk - S Hotels & Resorts

**‘Great experience working with Hotel Lobi - highly professional team giving speedy assistance!’**

Cassandra Chenyue Xu - SAii Lagoon Maldives

**SAii** *Maldives*  
**LAGOON**

**S** **|||||**  
**HOTELS & RESORTS**



# Super-power your hotels revenue today with a high performance direct sales strategy

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Bangkok

Hotel Lobi Co., Ltd.

Mint Worklounge, 205/21 Thong Lo,

Sukhumvit 55, Klong Tan Nuea,

Bangkok 10110

+66 (0) 8965 98794

hello@hotel-lobi.com

HotelLobi/

